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giz Deutsche Gesellschaft
für Internationale
Zusammenarbeit (GIZ) GmbH

In cooperation with
NALAS

Mobile and Outreach Work Services
Community members are sources not problems
Webinar

**Project “Enhancing local capacities to implement the 2030 Agenda and the Leave
No One Behind Principle”**

Zoom Platform

Mobile and Outreach Work Services

- are meant **for people at risk who are not in contact and do not have access to mainly social services;**
- are **filling the gap of services** that the state is unable to provide due to lack of resources;
- appear where they are most needed;**
- are designed and implemented according to the needs and situations of people at risk;
- are delivered in the **direct living environment of people;**
- require direct involvement and commitment of **different local actors.**

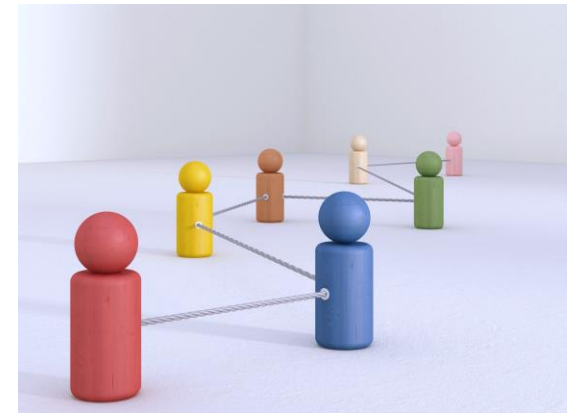


Mobile and Outreach Work are Community Based Services



The network of Mobile and Outreach Work Services

- **Mobile intervention teams**
- **Mobile supportive team**
- **Health mobile team**
- **Mobile COVID-19**
- **Mobile crisis team**
- **Mental health crisis team**
- **Mobile urgent teams for foster care families**
- **Family Outreach Work**
- **Child and Youth Outreach Work**
- **Mental Health Outreach Work**
- **Support Outreach Work**
- **Catching clients outreach work'**



Main service activities

Information and counselling

Referral

Support in accessing services

Support in obtaining documents certificates

Providing basic medical services

Parental counselling

Educational support

Awareness raising

Psychosocial support

Distribution of essential living packages

Support in daily life activities

Specialized therapeutical services

Facilitating independent living

Mobile and Outreach Services aim to

- Identify and support people at risk and left behind;
- Provide and exchange information;
- Establish a network and connect resources at local level;
- Increase availability of services;
- Provide specialized services in the households;
- Reduce the risk of social exclusion;
- Reduce inequalities
- Improve realization of social and human rights



OUTREACH WORKER

The main benefits from these services at individual level

- improved social, health, educational, employment and in general life situations.
- strengthened self-esteem, created positive picture and empowered persons left behind.
- **increased access to the range of supports and opportunities**
- **supported in solving life situations, difficulties, problems and challenges.**
- strengthened **educational competences** and learning skills.
- Improved **parental skills.**



The main benefits at local level:

1. Meet the **real needs and priorities of communities** by:
 - ✓ Implementation of **needs assessments and social mapping**;
 - ✓ Creating **social protection programs and plans**;
 - ✓ Creating **planned and sustained** rather than ad-hoc budgets, which are strictly earmarked for specific programs and services needed at the local level.
2. **Build positive relationships** with people in need of care and assistance
 - ✓ Communities see vulnerable groups as resources, not problems.
3. **Creating an inclusive and accessible society/municipality for all.**
4. **Implement Agenda 2030**

Main benefits for achieving Agenda 2030:

1 NO
POVERTY



2 ZERO
HUNGER



3 GOOD HEALTH
AND WELL-BEING



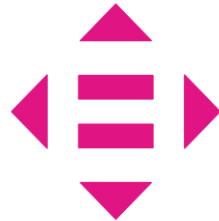
4 QUALITY
EDUCATION



5 GENDER
EQUALITY



10 REDUCED
INEQUALITIES



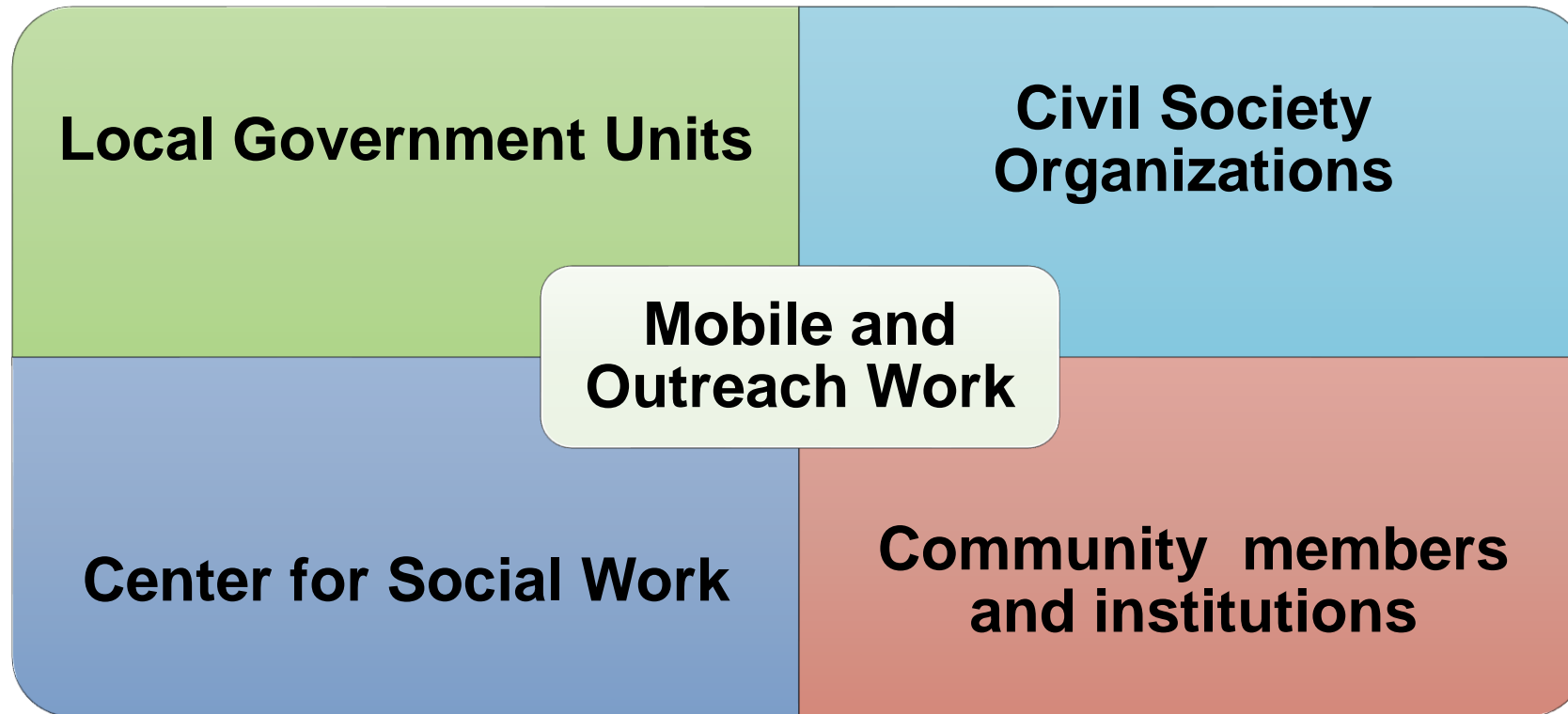
11 SUSTAINABLE CITIES
AND COMMUNITIES



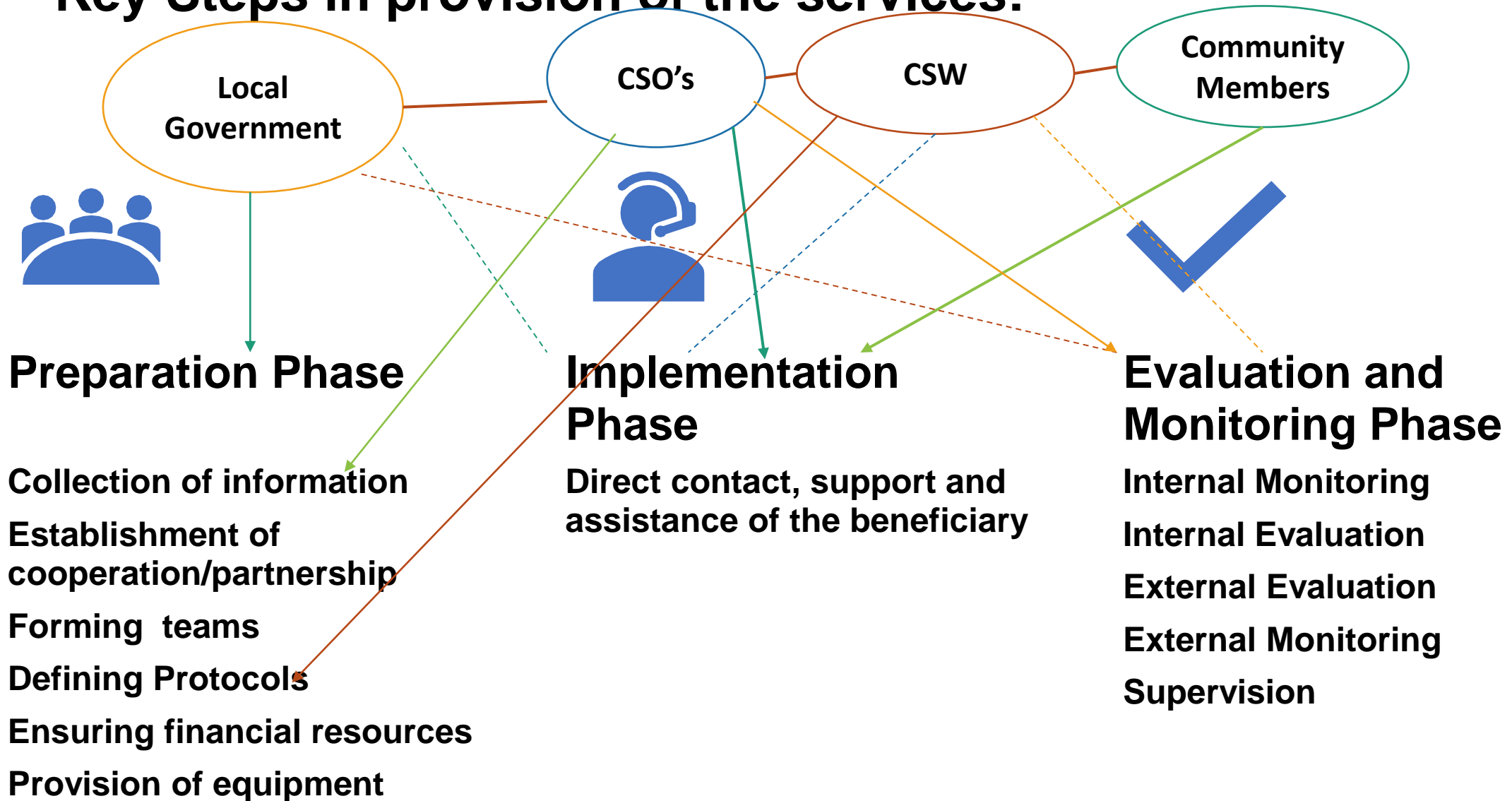
17 PARTNERSHIPS
FOR THE GOALS



Key stakeholders involved in provision of Mobile and Outreach Work Services



Key Steps in provision of the services:



Financial Mechanisms available for these services:

- Funds allocated by the State Budget.
- **Funds allocated by the budget of local government units.**
- Funds from income generated from assets and other activities of the municipality.
- Funds collected from service fees to the beneficiaries of social care services and
- Funds collected through charging for services, gifts, legacies and other sources.

Thank you for your attention
and participation!



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